

13 October 2006

Dear Customer

Melbourne Freight Terminal Update

We are experiencing delays at the Terminal today due to elevated inbound volumes over the past couple of days with a further influx of volumes expected this afternoon. We have increased our staffing levels and are doing everything possible to reduce the impact to your business.

As you are aware the Melbourne Freight Terminal is currently under redevelopment and some operating areas have been effected during this phase of the reconstruction. I am pleased however to advise that the new extension to the terminal is due for commissioning and hand-over next week and this will greatly increase our processing efficiencies.

We expect the Terminal to have cleared the backlog and to be back to business as usual by Sunday 15 October.

We apologise for the inconvenience to you and/or your customers and thank you for your continued support.

A handwritten signature in black ink, appearing to read "Rugton", is written over a circular stamp or seal.

Robert Lugton
General Manager Freight Terminals