

20 December 2006

Dear Customer

**Extended Operating Hours**  
**Sydney Freight Terminal Export Freight Acceptance**  
**Christmas and New Year**

As we lead into the final countdown to Christmas and New Year we expect volumes to reach peak levels at the Sydney Freight Terminal. To help manage congestion we have made special arrangements and extended operating hours for export freight acceptance as follows:

<b>Christmas Weekend</b>	<b>Export Freight Acceptance (ULDs and Loose Freight)</b>
Friday 22 December	Business as usual with extended operating hours to 2200hrs
Saturday 23 December	Business as usual
Sunday 24 December	Accept freight for Sunday, Monday and Tuesday Morning flights
Monday 25 December	Business as usual
Tuesday 26 December	Business as usual
<b>New Year's Weekend</b>	<b>Export Freight Acceptance (ULDs and Loose Freight)</b>
Friday 29 December	Business as usual with extended operating hours to 2200hrs
Saturday 30 December	Business as usual
Sunday 31 December	Accept freight for Sunday, Monday and Tuesday Morning flights
Monday 1 January	Business as usual
Tuesday 2 January	Business as usual

Please follow the above guidelines to ensure your freight travels as booked.

Customers are reminded that outside of these special arrangements, Qantas Freight will not accept freight in excess of 36 hours prior to the scheduled time of departure.

As previously advised, for your added convenience, we have extended the standard '24 hour free storage period' to include Christmas Day (25 December 2006) and New Year's Day (1 January 2007) across all Qantas Freight Terminals in Australia.

If you have any queries please contact us on 1300 368 747.

Thank you in anticipation of your usual cooperation.

A handwritten signature in black ink, appearing to read "Carel Nel".

Carel Nel  
**General Manager Freight Network & Yield**