



Customer Information

15 December 2006

Dear Customer

The Qantas systems issue has been resolved and all systems, including CMR customs messages and qantasfreight.com are now back in operation.

As part of the recovery process qantasfreight.com is progressively being updated with air waybill tracking information received during the outage period. Until the update is completed, some shipments may display an incomplete history in the "History Status Information" field.

If you have any queries, please call **1300 368 747** within Australia, or your local Qantas Freight office.

Thank you for your patience.

A handwritten signature in black ink, appearing to read "Carel Nel", written in a cursive style.

Carel Nel  
**General Manager Freight Network & Yield**