

15 December 2006

### **Qantas is experiencing technical difficulties**

Qantas is currently experiencing technical difficulties.

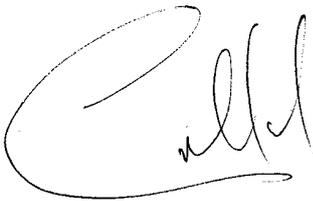
#### **Status**

- **Export flights are unaffected**  
Qantas is able to report outbound flights and send CTO receipt messages and obtain load status.
- **Import flights**  
Now being reported to Australian Customs, however we are still experiencing problems with the flow of messages back from Customs.
- **qantasfreight.com**  
The website is down.

We apologise for the delay and we are endeavouring to restore operations as quickly as possible.

We will keep you updated on the status and in the meantime you can contact us on **1300 368 747** or call your nearest Qantas Freight office.

Thank you for your patience.

A handwritten signature in black ink, appearing to read "Carel Nel".

Carel Nel  
**General Manager Freight Network & Yield**