



Notice to Industry

15/2006-07

Opening Hours for AQIS Import Clearance Offices in Major Ports and Canberra during the Christmas/New Year period

The purpose of this notice is to advise industry of AQIS Import Clearance operating hours for major ports and Canberra during the Christmas/New Year period (Monday 25 December 2006 – Friday 29 December 2006 and Monday 1 January 2007). The operating hours for major AQIS locations are:

Sydney

25-26 December: Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December.
27 December: Entry processing will be available from 7.30am – 4.30pm. Limited inspection services available if booked and confirmed prior to 21 December.
28-29 December: 7.30am – 4.00pm (5.00pm for Counter). Normal services provided.
1 January: Closed

For urgent issues during this period, please contact the Air Cargo Unit on 02 8334 7570. For air freight fresh produce inspections, contact 0419 602 007 or 0417 066 381. For inspections on the 27 December, contact 02 8334 7653.

Melbourne

25-26 December: Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December.
27 December: Entry processing will be available at Tullamarine office from 8.30am – 3:30pm. Limited inspection services are available if booked and confirmed prior to 21 December.
28-29 December: 8.00am – 5.00pm. Normal services provided.
1 January: Closed

For urgent issues during this period, please phone 03 8318 6700 (business hours).

Brisbane

25-26 December: Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December.
27 December: Entry processing will be available at the AQIS regional office from 8.30am – 3:30pm. Limited inspection services are available if booked and confirmed prior to 21 December.
28-29 December: 07.30am – 4.30pm. Normal services provided.
1 January: Closed

For urgent issues during this period, please phone 07 3246 8755 (business hours).

Perth

25-26 December:	Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December.
27 December:	Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December. AIMS Liaison (08 9334 1500) and Centralised Appointments (08 9334 1527) will be contactable from 9.00am – 12.00pm.
28-29 December:	8.00am – 4.00pm. Normal services provided.
1 January:	Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December.

For urgent issues during this period, please phone 0411 724 510.

Adelaide

25-26 December:	Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December.
27 December:	Entry processing will be available from 8.00am – 5.00pm. Limited inspection services are available if booked and confirmed prior to 21 December.
28-29 December:	7.30am – 5.00pm. Normal services provided.
1 January:	Closed

For urgent issues during this period, please phone 08 8201 6007 (business hours)

Tasmania

25-26 December:	Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December.
27 December:	8.00am – 4.00pm. Normal services provided.
28-29 December:	8.00am – 4.00pm. Normal services provided.
1 January:	Closed

For urgent issues during this period, please phone 0419 352 357.

Darwin

25-26 December:	Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December.
27 December:	Entry processing will be available from 8.00am – 4.30pm. Limited inspection services are available if booked and confirmed prior to 21 December.
28-29 December:	8.00am – 4.30pm. Normal services provided.
1 January:	Closed.

For urgent issues during this period, please phone 08 8920 7040.

Far North Queensland

25-26 December: Closed.
27 December: Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December.
28-29 December: 8.00am – 4.00 pm. Normal services provided.
1 January: Closed.

For urgent issues during this period, please phone 0417 749 256 (Cairns) or 0407 571 347 (Townsville).

Newcastle

25-27 December: Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December.
28-29 December: 7.30am – 4.00pm. Normal services provided.
1 January: Limited inspection services are available if booked and confirmed prior to 21 December.

For urgent issues during this period, please phone 0438 440 950.

Port Kembla

25-27 December: Limited services available. Urgent inspections are available if booked and confirmed prior to 21 December.
28-29 December: 7.30am – 4.00pm. Normal services provided.
1 January: Closed.

For urgent issues during this period, please phone Mal Stannard, 0409 609 786, or Graham McWhirter, 0409 049 665.

ACT Regional Office

25-27 December: Closed.
28-29 December: Officer on call from 8:30am to 4:30pm, contact 02 6230 7979.
1 January: Closed.

For urgent issues during this period, please phone 0407 252 836.

Canberra

Import Clearance

25 – 27 December: Closed.
28 – 29 December: 9.00 – 4.00. Limited services available.
1 January: Closed.
Contact details: Phone: 02 6272 4698
Fax: 02 6272 5888
Email: aims.admin@aqis.gov.au

Plant Programs

25 – 27 December: Closed
28 – 29 December: 9.00 – 4.00. Limited services available.
1 January: Closed.
Contact details: Phone: 02 6272 3518
Email: plantquar@aqis.gov.au

Biologicals Unit

25 – 27 December: Closed
28 – 29 December: 9.00 – 4.00. Limited services available.
1 January: Closed.
Contact details: Phone: 02 6272 4578
Fax: 02 6273 2097
Email: biologicals@aqis.gov.au

Live Animal Imports

25 – 27 December: Closed
28 – 29 December: 9.00 – 4.00. Limited services available.
1 January: Closed.
Contact details: Phone: 02 6272 4454
Fax: 02 6273 3110
Email: animalimp@aqis.gov.au

Note: Permanently staffed depots requiring AQIS services on AQIS Holidays must request this service in writing. This includes Christmas Day (25 December), Boxing Day (26 December), the Australian Public Service (APS) Public Holiday (27 December) and the AQIS Collective Agreement Days (28-29 December).