



Notice to Industry  
5 June 2013

31/2013

## Upcoming Changes to the Cargo Compliance Verification (CCV) Program

### Who does this notice affect?

Those involved in the importation of containerised sea cargo.

### What is changing?

During June 2013 the Department of Agriculture, Fisheries and Forestry (DAFF) will be implementing the next group of process improvements to the random inspection function for imported containerised sea cargo – known as the Cargo Compliance Verification (CCV) Program.

This next group of process improvements supports the expansion of the CCV Program to the population of containerised sea cargo consignments not currently referred for DAFF biosecurity consideration. Between 1000 and 2000 inspections annually will be reallocated from the national CCV inspection target to cover this population – the overall number CCV inspections will not be increased.

These process improvements build on those implemented on [1 February 2013](#), which improved randomisation of consignment selection, better aligned inspection targets to the volume of imports arriving at Australian ports, and strengthened DAFF procedural consistency.

Expanding the scope of CCV to the full range of imported containerised sea cargo will create an efficient and robust system to verify DAFF's sea cargo intervention program is operating effectively and targeting those imports which pose the greatest biosecurity risk.

### How this will affect you

From mid June 2013 there is a chance that a consignment that would not typically have been referred to DAFF for biosecurity consideration will be selected for a random verification inspection through the CCV Program.

We recognise that your consignment would not usually have been inspected by us when it is selected for CCV and we will continue to work closely with you to minimise any disruption the inspection may cause.

No inspection fees or charges will be applied for consignments that comply with biosecurity requirements. Standard document processing fees will apply, as they usually would.

We also seek to conduct CCV inspections at the importer's premises, or a premises nominated by the importer, at a mutually convenient time.

DAFF will alert importers or their agents when a consignment has been selected for CCV inspection. A Quarantine Direction will be provided through our entry management system, AIMS, providing detailed instructions on what needs to happen next.

When your consignment is selected you can help minimise delays by ensuring:

- requested containers are held at the agreed location with seals intact until a biosecurity officer is present to conduct the inspection
- your staff are available to fully unpack the consignment within the agreed inspection time
- all required documentation is submitted to DAFF in a timely manner and is also made available at the inspection, including documentation that specifies the commodities listed on the Full Import Declaration
- the work environment is safe for our biosecurity officers and your staff.

For consignments containing imported foods, importers and their agents should be aware that inspection and testing processes required under the Imported Food Inspection Scheme (IFIS) will still apply after the CCV inspection. Please discuss any IFIS requirements with the DAFF bookings officer to ensure that arrangements can be made to coordinate these activities.

### **Further Information**

For further information please contact your [regional office](#) or [Compliance Analysis and Review Program](#) staff.

More detail on the CCV Program can also be found on the [DAFF website](#).

## What do I need to do?

DAFF will alert you—or your Customs Broker—when your consignment has been selected for inspection and you will be provided with a Quarantine Direction (through our entry management system, AIMS) letting you know what needs to happen next.

When your consignment is selected you can help minimise delays by ensuring:

- all containers are held at the agreed location with seals intact until a biosecurity officer is present to conduct the inspection
- your staff are available to fully unpack the consignment within the agreed inspection time
- all relevant documentation is available at the inspection, including documentation that specifies the commodities listed on the Full Import Declaration
- the work environment is safe for our biosecurity officers and your staff.

For consignments containing imported foods, importers and their agents should be aware that inspection and testing processes required under the Imported Food Inspection Scheme (IFIS) will still apply after the Cargo Compliance Verification inspection.

## Where can I get more information?

For questions about the Cargo Compliance Verification program, contact the Compliance Analysis and Review Program at [CCV.Canberra@daff.gov.au](mailto:CCV.Canberra@daff.gov.au).

Cargo Compliance Verification program information is also available on the DAFF website [www.daff.gov.au](http://www.daff.gov.au).

For information on the biosecurity requirements for imported goods, please consult ICON - Australia's import conditions database at [www.daff.gov.au/biosecurity/import/icon-icd](http://www.daff.gov.au/biosecurity/import/icon-icd).

Report suspected non-compliance to DAFF's Biosecurity Redline on 1800 803 006.

Report all suspected pest or disease concerns to DAFF on 1800 020 504.

### The 'Biosphere' Graphic Element

The biosphere is a key part of the department's visual identity. Individual biospheres are used to visually describe the diverse nature of the work we do as a department, in Australia and internationally.



+61 2 6272 3933



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Australian Government  
Department of Agriculture,  
Fisheries and Forestry

# Cargo Compliance Verification

Biosecurity



# Cargo Compliance Verification



## Why does DAFF need to see my imported goods?

Your consignment has been randomly selected for a Cargo Compliance Verification inspection. These inspections are conducted on containerised sea cargo imported into Australia as part of the system of verification that ensures the integrity of the Australian biosecurity system.

A robust biosecurity system helps protect Australia's agricultural industries, economy, human health and environment from exotic pests and diseases. The Department of Agriculture, Fisheries and Forestry (DAFF), along with other jurisdictions, industry and the community, plays a vital role in maintaining Australia's enviable biosecurity status.

Through the inspection program we aim to ensure that:

- importers and their agents are complying with all import requirements
- DAFF's intervention program is operating effectively and targeting those imports that pose the greatest biosecurity risk
- information on emerging biosecurity risks, including from commodities which are not typically directed for inspection, is captured and actioned.

These inspections are a valuable opportunity to discuss biosecurity procedures and requirements with us if you have had limited interaction with DAFF.

## Are these inspections different to other inspections?

These inspections are conducted so we can test our systems and gather information on emerging biosecurity risks, rather than because we have specific concerns about your cargo. We randomly select consignments that would not typically be directed to us for inspection. This random sampling allows us to reliably draw conclusions about the biosecurity risk and compliance rates of the broader sea cargo population.

## How will this impact my business?

We recognise that your consignment would not usually have been inspected by us so we want to work closely with you to minimise any disruption the inspection may cause.

No inspection fees or charges will be applied for consignments that comply with requirements. Standard document processing fees will still apply, as they usually do.

We also seek to conduct inspections at the importer's premises, or a premises nominated by the importer, at a mutually convenient time.

## What is DAFF looking for?

Our biosecurity officers will inspect the commodity, packing materials, and cleanliness of the internal and external surfaces of the container to look for:

- biosecurity risk material such as soil contamination, animal or plant material
- misdeclared contents.

They will also be checking that the paper work submitted during the import process matches the consignment.

## What if the biosecurity officer finds something?

The action taken by the biosecurity officer will depend on the level of biosecurity risk identified. The issue may be resolved on-site or the consignment may require re-direction to a Quarantine Approved Premises for investigation or treatment. The biosecurity officer will discuss the inspection findings with you and explain the options available to you.

If your goods are found not to comply with import requirements DAFF may direct future imports for inspection until a history of compliance has been re-established. Fees and charges will apply for non-compliant consignments.