

CARGO 2000: MONTHLY REPORT March 2013



System wide volumes jumped by 19% over last month, but year on year comparison was at minus 18%. This decrease reflects the fact that DHL Global Forwarding is not able to provide Door to Door data during their transition to a new technology provider. If this is factored out then we see a modest 1% year on year increase.

C2K shipments also showed a 19% increase over last month. Year on year comparison at plus 3 percent shows good improvement as this figure is negatively impacted by the withdrawal of Geodis Wilson from C2K in 2013.

Unfortunately increased volumes did not bring increased quality and all measures were either down on last month or unchanged. FWB continued to be impacted by technical issues identified last month but not fully remedied in time for March data. With no change from last month it remained 5% points below March last year.

Performance Data Summary

| SYSTEM WIDE | Actual Month | Difference to previous month | Difference to previous year |
|--|--------------|------------------------------|-----------------------------|
| Number of Route Maps created | 1,080,000 | + 175,740 (+ 19%) | - 234,957 (- 18%) |
| Phase 1 C2K Shipments | Actual Month | Difference to previous month | Difference to previous year |
| Number of shipments measured | 207,544 | + 32,998 (+ 19%) | + 6,019 (+ 3%) |
| FWB% Correct - Booking quality level & Accuracy of electronic data | 86% | + 0 % | - 5 % |
| % On Time "Notification of Freight and Documents" Availability | 81% | - 1 % | - 3 % |
| Phase 1 Network Shipments | Actual Month | Difference to previous month | Difference to previous year |
| % On Time "Notification of Freight and Documents" Availability | 82% | - 1 % | - 2 % |
| Phase 2 | Actual Month | Difference to previous month | Difference to previous year |
| Number of shipments measured | 127,110 | + 18,861 (+ 17 %) | - 239,481 (- 65%) |
| POD% Correct - Freight delivered to consignee 'as promised' | 88% | + 2 % | 5% |

MEDIA ENQUIRIES All media enquires about this Management Report or Cargo 2000 in general should be directed to:
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Performance Data - Shipments

| REPORTING AIRLINE | Network Shipments | | C2K Shipments | |
|-----------------------------|-----------------------|-----------------------|-----------------------------------|-------------------------------|
| | No. of MAWBs Measured | % of Total C2K MAWB's | No. of C2K Phase 1 MAWBs Measured | % of Total C2K Phase 1 MAWB's |
| American Airlines | 27,181 | 3% | 6,098 | 3% |
| Air Canada | 20,953 | 2% | 5,084 | 2% |
| Air France Cargo | 59,513 | 7% | 19,073 | 9% |
| British Airways World Cargo | 55,692 | 7% | 14,791 | 7% |
| Cargolux | 29,253 | 3% | 11,450 | 6% |
| Cathay Pacific Cargo | 128,602 | 15% | 18,484 | 9% |
| Delta | 28,904 | 3% | 7,726 | 4% |
| Etihad | 8,772 | 1% | 3,374 | 2% |
| Iberia | 10,906 | 1% | 1,774 | 1% |
| Korean Air | 76,376 | 9% | 11,602 | 6% |
| KLM | 67,163 | 8% | 19,934 | 10% |
| Lufthansa Cargo | 139,362 | 16% | 43,905 | 21% |
| Swiss | 48,226 | 6% | 8,594 | 4% |
| Martinair | 4,580 | 1% | 1,863 | 1% |
| Qatar Airways | 20,948 | 2% | 4,721 | 2% |
| SAS Cargo | 12,355 | 1% | 3,028 | 1% |
| Singapore Airlines Cargo | 77,379 | 9% | 18,421 | 9% |
| United Airlines | 28,542 | 3% | 7,622 | 4% |
| Total | 844,707 | 100% | 207,544 | 100% |

Reporting Policy

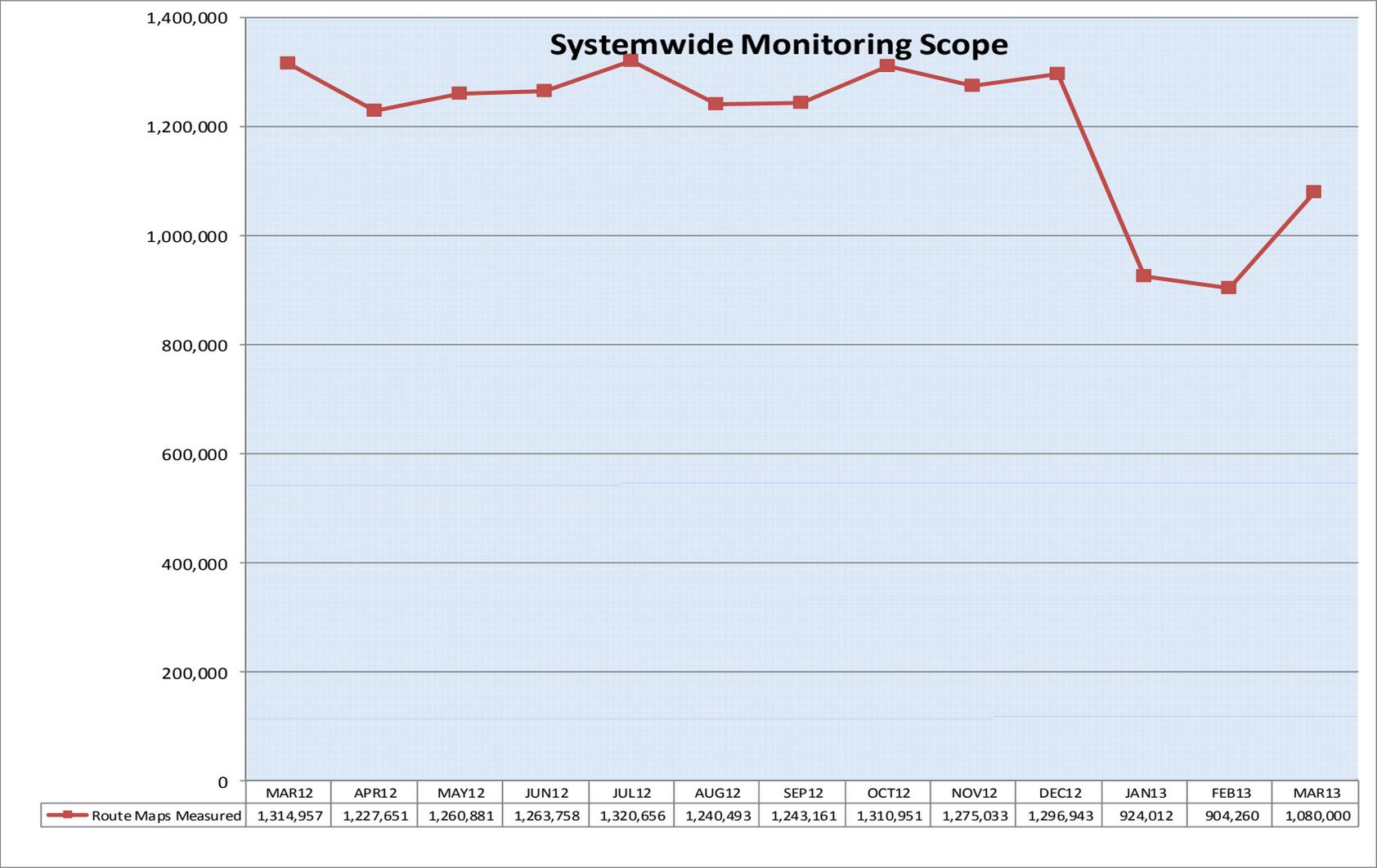
The figures in the table show the number of Master Air Waybills reported by Member Airlines on their Network and those carried on behalf of C2K Member Forwarders over agreed lane segments . (C2K Shipments)

Cargo 2000 is committed to the global implementation of its quality processes and where members do not reach the minimum threshold of network wide reporting their individual performance scores are withheld to allow for realistic comparison of quality performance

Notes:

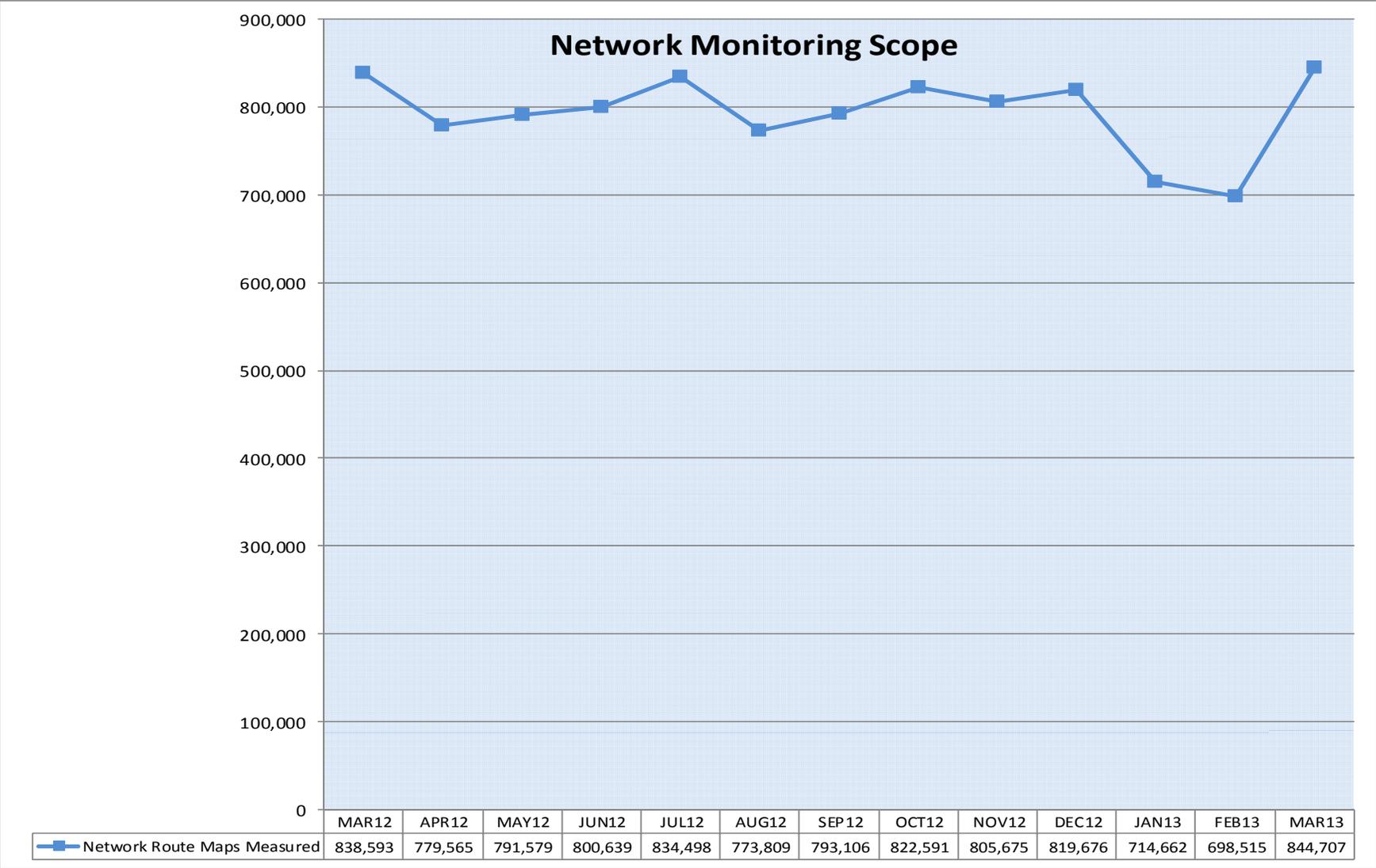
Lufthansa figures include Austrian Airlines
 Cargolux figures include Cargolux Italia
 Cathay Pacific figures include Dragonair
 SAS figures include Blue 1 and Wideroe

Performance Data - Systemwide (Phase 1 & 2)



Phase 1 covers the Airport to Airport movement of shipments. Phase 2 covers the Door to Airport and Airport to Door shipment movement. Systemwide includes all Airline reported C2K & Non C2K shipments from Phase 1 (Master Air Waybills) plus all Forwarder reported shipments from Phase 2 (House Air Waybills).

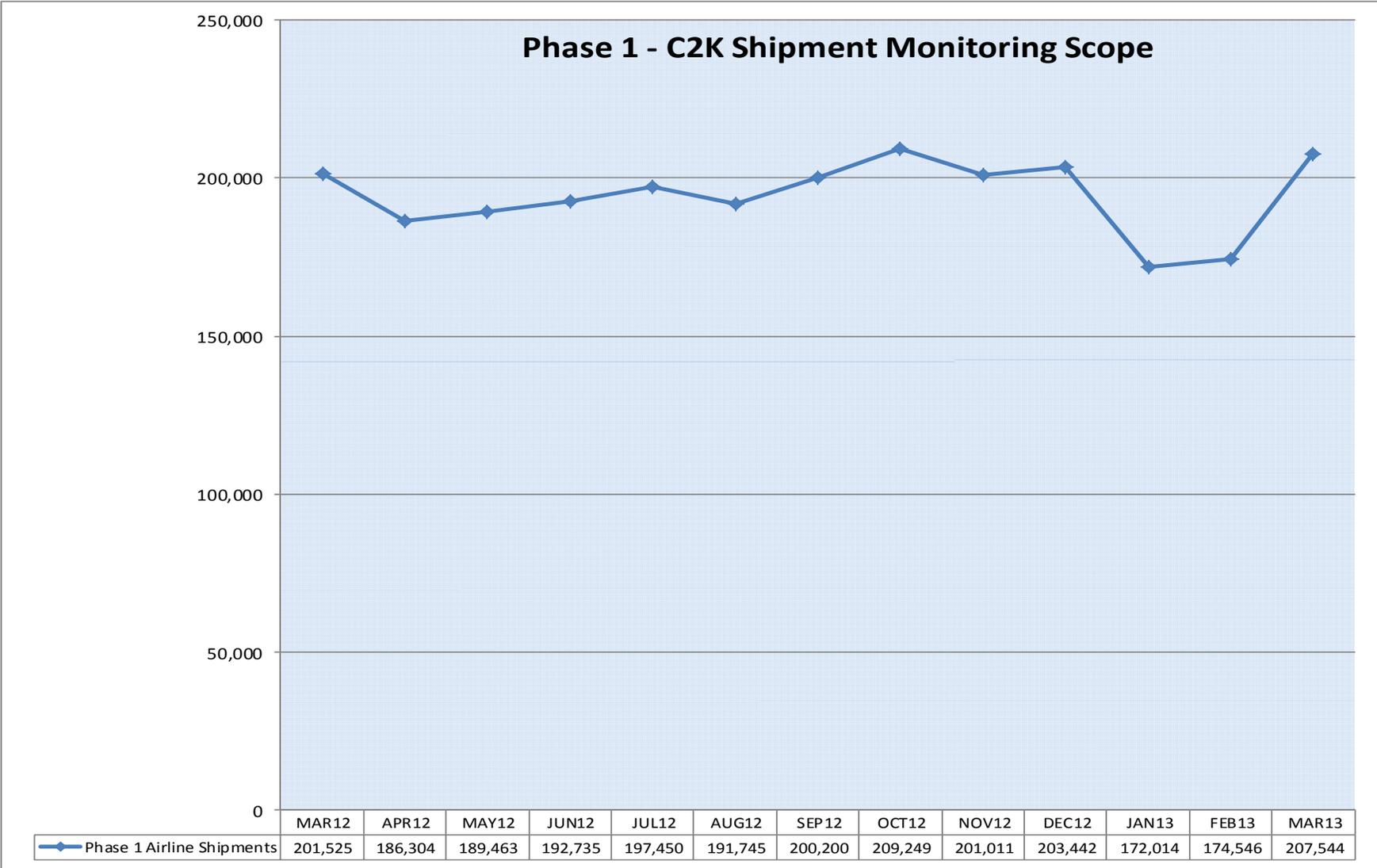
Performance Data - Phase 1 Network Shipments



Phase 1 covers the Airport to Airport movement of shipments.

Network Shipments are all shipments reported by C2K reporting Airlines (see P.2) from both C2K and Non C2K Forwarders.

Performance Data - Phase 1 C2K Shipments



Phase 1 covers the Airport to Airport movement of shipments.

C2K Shipments are from C2K reporting Forwarders (see P.6) carried by C2K reporting Airlines (see P.2) on agreed routes.

Performance Data - C2K Shipments FWB Received Correct

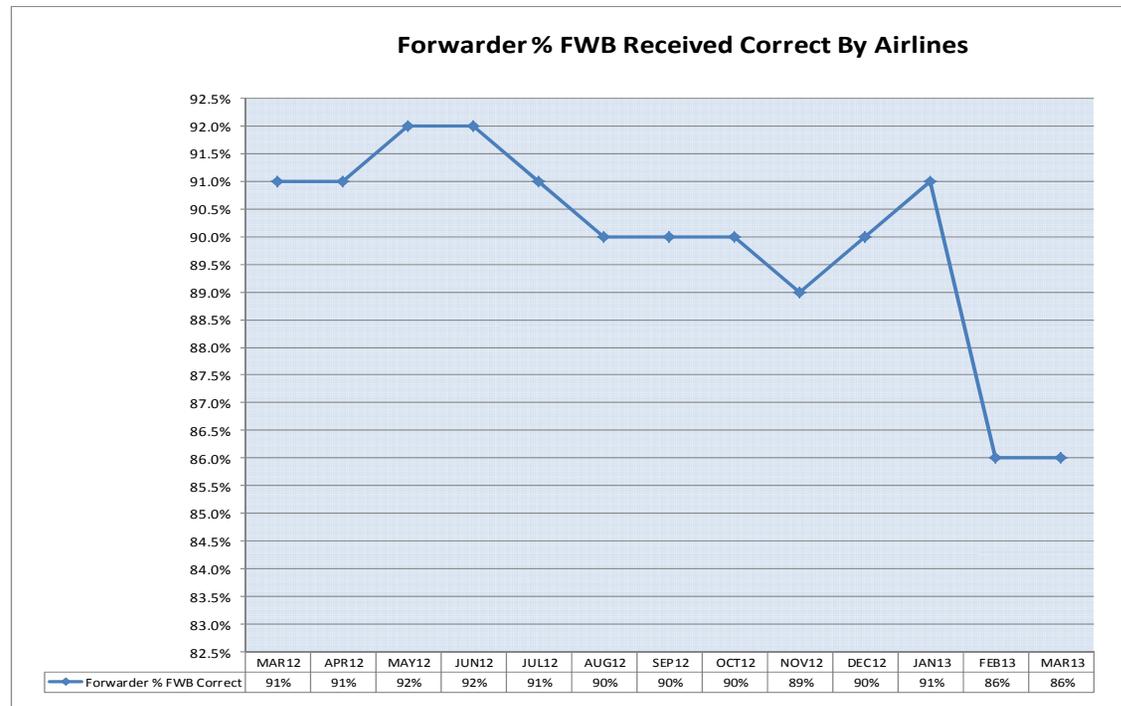
FWB Received Correct

The figures in the table show the % of FWB messages that were received correctly by the Airline. This measurement focuses on 'joint' performance (Forwarder initiation and Airline receipt) for the timely receipt of the Electronic Master Air waybill and the quality and accuracy of agreed process control data.

| REPORTING FORWARDER | % FWB correctly received by Airline |
|-----------------------|-------------------------------------|
| Agility Logistics | 89% |
| Aramex | |
| Cargomind | 95% |
| CEVA | |
| DHL Global Forwarding | 81% |
| Kuehne + Nagel | 94% |
| Panalpina | 84% |
| Schenker | 96% |
| SDV | 77% |
| Yusen Logistics | 85% |
| Average | 86% |

Data Legend:

■ Currently in Implementation Stage



FWB performance continues to be impacted by the carry over of technical issues discovered last month involving SDV and DGF. Whilst the issues have been rectified shipments in the early part of March were still affected. At 86% performance this month was unchanged from last and 5 percentage points below March 2012.

Performance Data - Network Shipments On-Time NFD

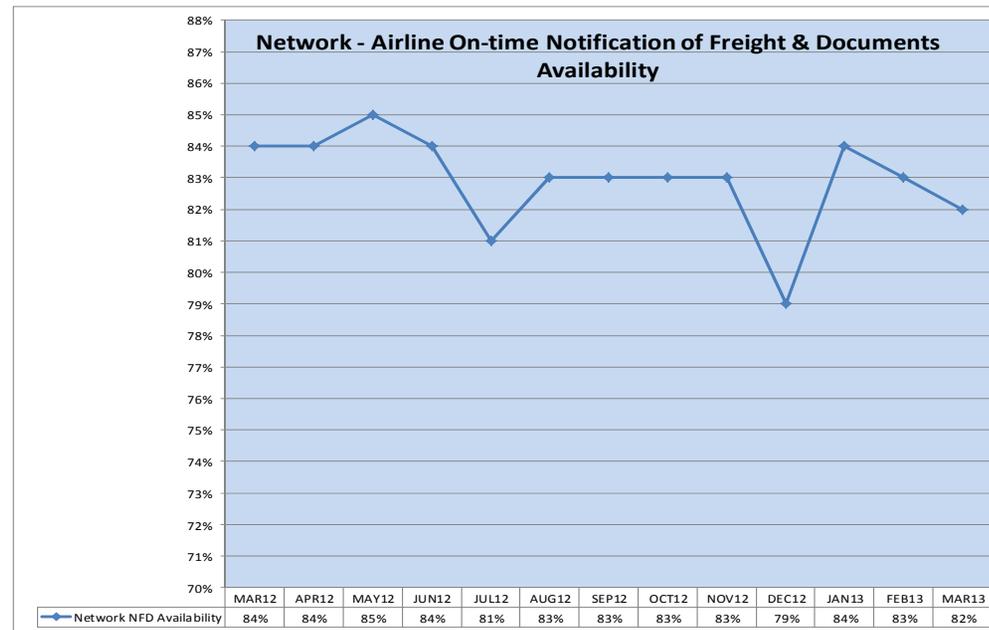
| REPORTING AIRLINE | % on-time NFD Notification |
|-----------------------------|----------------------------|
| American Airlines | 83% |
| Air Canada | 80% |
| Air France Cargo | 64% |
| British Airways World Cargo | 80% |
| Cargolux | 70% |
| Cathay Pacific Cargo | 93% |
| Delta | 73% |
| Etihad | |
| Iberia | |
| Korean Air | 95% |
| KLM | 80% |
| Lufthansa Cargo | 85% |
| Martinair | 36% |
| Swiss | 86% |
| Qatar Airways | |
| SAS Cargo | 77% |
| Singapore Airlines Cargo | 94% |
| United Airlines | 75% |
| Average | 82% |

On-time Notification of Freight & Documents Availability

The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by Airlines to Forwarders.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage



Network NFD performance lost a further percentage point to 82%, 2% points below March last year.

Performance Data - C2K Shipments On-Time NFD

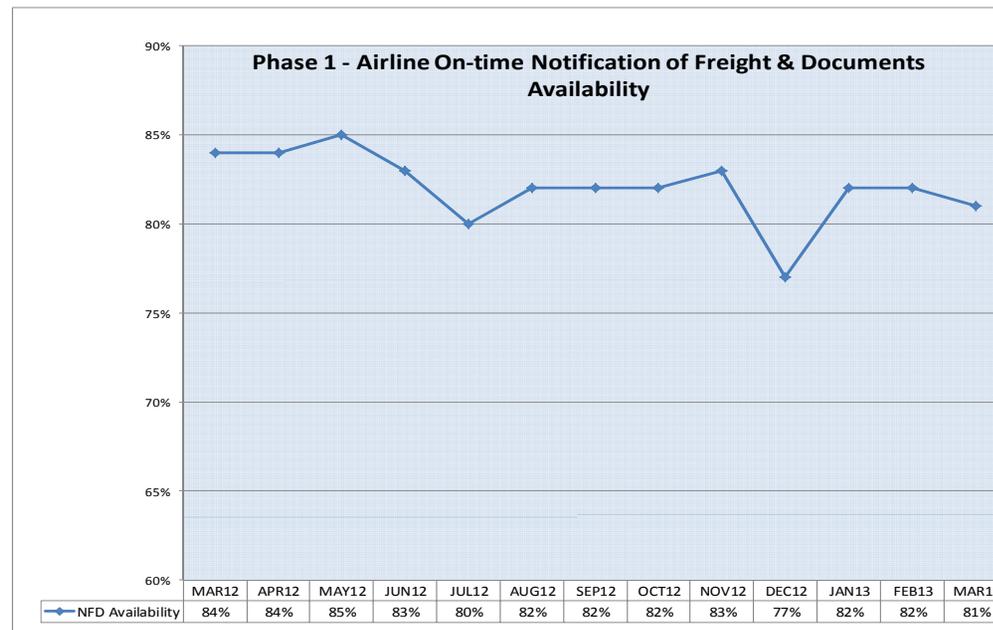
| REPORTING AIRLINE | % on-time NFD Notification |
|-----------------------------|----------------------------|
| American Airlines | 84% |
| Air Canada | 79% |
| Air France Cargo | 64% |
| British Airways World Cargo | 82% |
| Cargolux | 76% |
| Cathay Pacific Cargo | 90% |
| Delta | 74% |
| Etihad | |
| Iberia | |
| Korean Air | 94% |
| KLM | 80% |
| Lufthansa Cargo | 85% |
| Martinair | 30% |
| Swiss | 87% |
| Qatar Airways | |
| SAS Cargo | 83% |
| Singapore Airlines Cargo | 95% |
| United Airlines | 77% |
| Average | 81% |

On-time Notification of Freight & Documents Availability

The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by C2K Airlines to C2K Forwarders.

Data Legend:

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- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
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A 1% point fall over last months' performance to 81%, 3% points below March 2012 levels.