

19 February 2013

Qantas Freight Melbourne, Express Check Self-Service Kiosk

On Wednesday 27 February 2013, Melbourne Freight Terminal will commence a new Express Check self-service kiosk, offering a more efficient delivery process for drivers collecting import shipments.

Express Check has been developed in direct response to customer feedback and will help us offer an improved delivery process and increased visibility of customer shipments.

On Saturday 23 February 2013, eligible Melbourne import customers will have access in qantasfreight.com to set-up Driver Authorisations, followed by Wednesday 27 February 2013 for access to create Import Collection Lists.

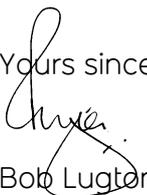
- Driver Authorisation enables individual drivers to input their designated authorisation code at the Express Check kiosk and collect available import freight.
- Import Collection List enables individual drivers to be notified via SMS or email of an assigned collection list ID reference to be input at the Express Check kiosk, for import freight ready for pick-up.

At the same time as rollout of Express Check, we will commence the use of forklift mounted iPads in the warehouse - assisting staff to locate and prioritise deliveries. By acquitting deliveries on the dock using the iPad, shipment status information will be updated on our website in real time.

Our Brisbane and Perth Freight Terminals are the only other terminals in the country to currently service the Express Check system and thus far, the feedback has been very positive. It is our aim to make the system available for all import customers in all Australian terminals this year.

For more information, visit qantasfreight.com or please do not hesitate to contact your local terminal manager should you have any questions or concerns during this period.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Bob Lugton".

Bob Lugton
Head of Freight Operations