

# CARGO 2000: MONTHLY REPORT October 2012



October saw reported volumes begin to climb with a 5% improvement over last month. Within this figure C2K shipments grew by 5%, Non C2K shipments by 3% and door to door shipments were up by 7% month on month.

Compared to October last year we were 4% ahead on shipment count with C2K shipments showing a 19% improvement, Non C2K shipments decreased by 5% and Door to Door shipments were up by 10%.

Quality was unchanged across the board, leaving all measures below where they were at this time last year. This has been driven in part by some system changes which have impacted correct measurement this month rather than actual quality levels. We therefore expect an improvement in published levels in the coming months.

## Performance Data Summary

<b>SYSTEM WIDE</b>	<b>Actual Month</b>	<b>Difference to previous month</b>	<b>Difference to previous year</b>
Number of Route Maps created	1,310,951	+ 67,790 (+ 5%)	+ 46,308 (+ 4%)
<b>Phase 1 C2K Shipments</b>			
<b>Actual Month</b>	<b>Difference to previous month</b>	<b>Difference to previous year</b>	
Number of shipments measured	209,249	+ 9,049 (+ 5%)	+ 33,460 (+ 19%)
FWB% Correct - Booking quality level & Accuracy of electronic data	90%	+ 0 %	- 1 %
% On Time "Notification of Freight and Documents" Availability	82%	+ 0 %	- 2 %
<b>Phase 1 Network Shipments</b>			
<b>Actual Month</b>	<b>Difference to previous month</b>	<b>Difference to previous year</b>	
% On Time "Notification of Freight and Documents" Availability	83%	+ 0 %	- 1 %

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## Performance Data - Shipments

REPORTING AIRLINE	Network Shipments		C2K Shipments	
	No. of MAWBs Measured	% of Total C2K MAWB's	No. of C2K Phase 1 MAWBs Measured	% of Total C2K Phase 1 MAWB's
American Airlines	20,155	2%	4,671	2%
Air Canada	20,068	2%	4,940	2%
Air France Cargo	64,016	8%	21,949	10%
Alitalia				
British Airways World Cargo	53,340	6%	14,966	7%
Cargolux	28,113	3%	10,480	5%
Cathay Pacific Cargo	121,667	15%	17,475	8%
Delta	30,342	4%	8,535	4%
Etihad	7,035	1%	3,088	2%
Iberia	15,465	2%	1,866	1%
Korean Air	73,546	9%	11,692	6%
KLM	63,203	8%	19,427	9%
Lufthansa Cargo	134,849	16%	43,328	21%
Swiss	46,767	6%	9,206	4%
Martinair	11,348	1%	3,632	2%
Qatar Airways	21,138	3%	5,133	2%
SAS Cargo	12,200	1%	4,018	2%
Singapore Airlines Cargo	75,669	9%	18,343	9%
Turkish Airlines				
United Airlines	23,670	3%	6,500	3%

### Reporting Policy

The figures in the table show the number of Master Air Waybills reported by Member Airlines on their Network and those carried on behalf of C2K Member Forwarders over agreed lane segments . (C2K Shipments)

Cargo 2000 is committed to the global implementation of its quality processes and where members do not reach the minimum threshold of network wide reporting their individual performance scores are withheld to allow for realistic comparison of quality performance

### Notes:

Lufthansa figures include Austrian Airlines

Cargolux figures include Cargolux Italia

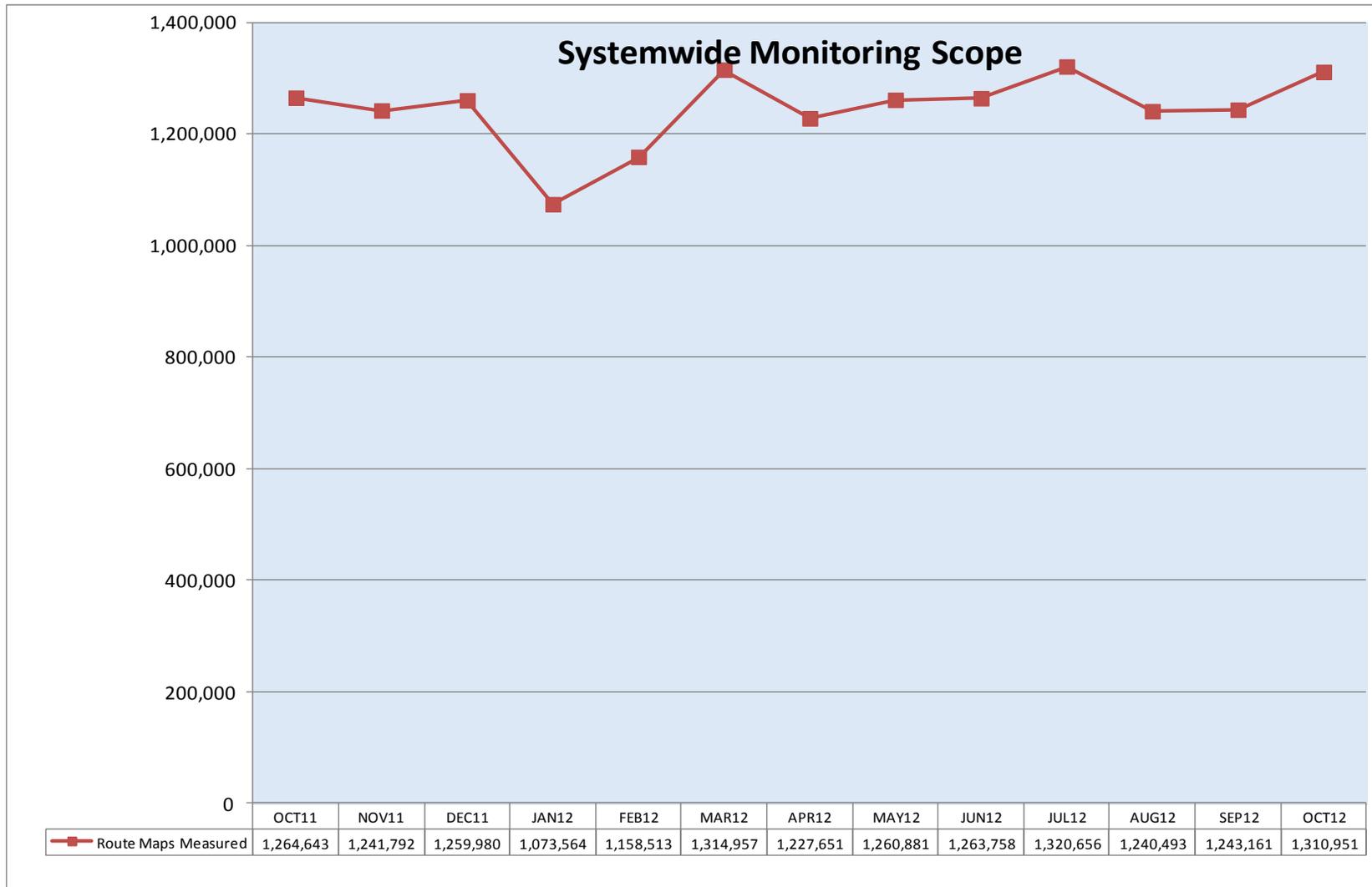
Cathay Pacific figures include Dragonair

SAS figures include Blue 1 and Wideroe

Alitalia currently does not report data .

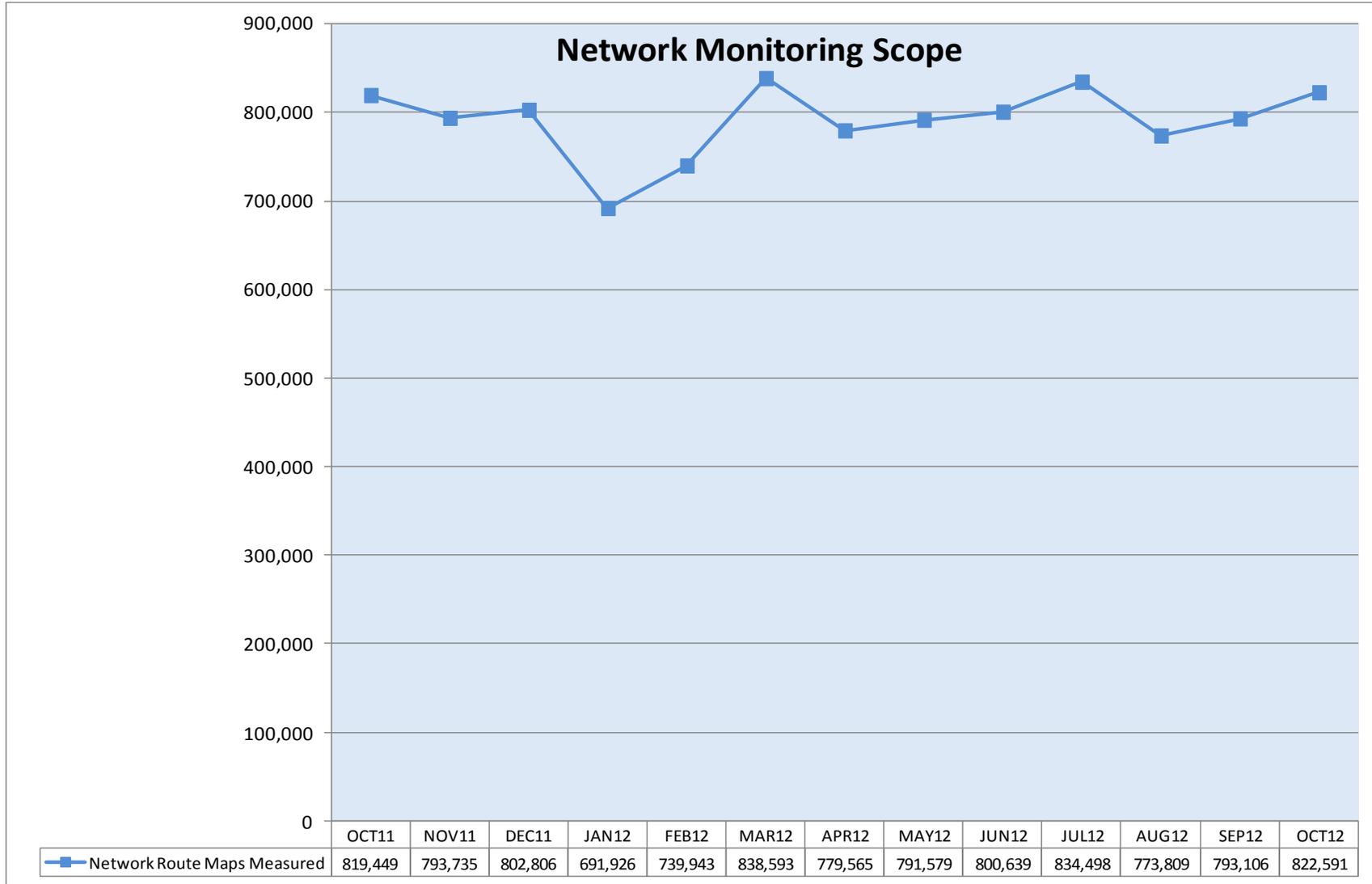
Turkish Airlines currently does not report data .

## Performance Data - Systemwide (Phase 1 & 2)



*Phase 1 covers the Airport to Airport movement of shipments. Phase 2 covers the Door to Airport and Airport to Door shipment movement. Systemwide includes all Airline reported C2K & Non C2K shipments from Phase 1 (Master Air Waybills) plus all Forwarder reported shipments from Phase 2 (House Air Waybills).*

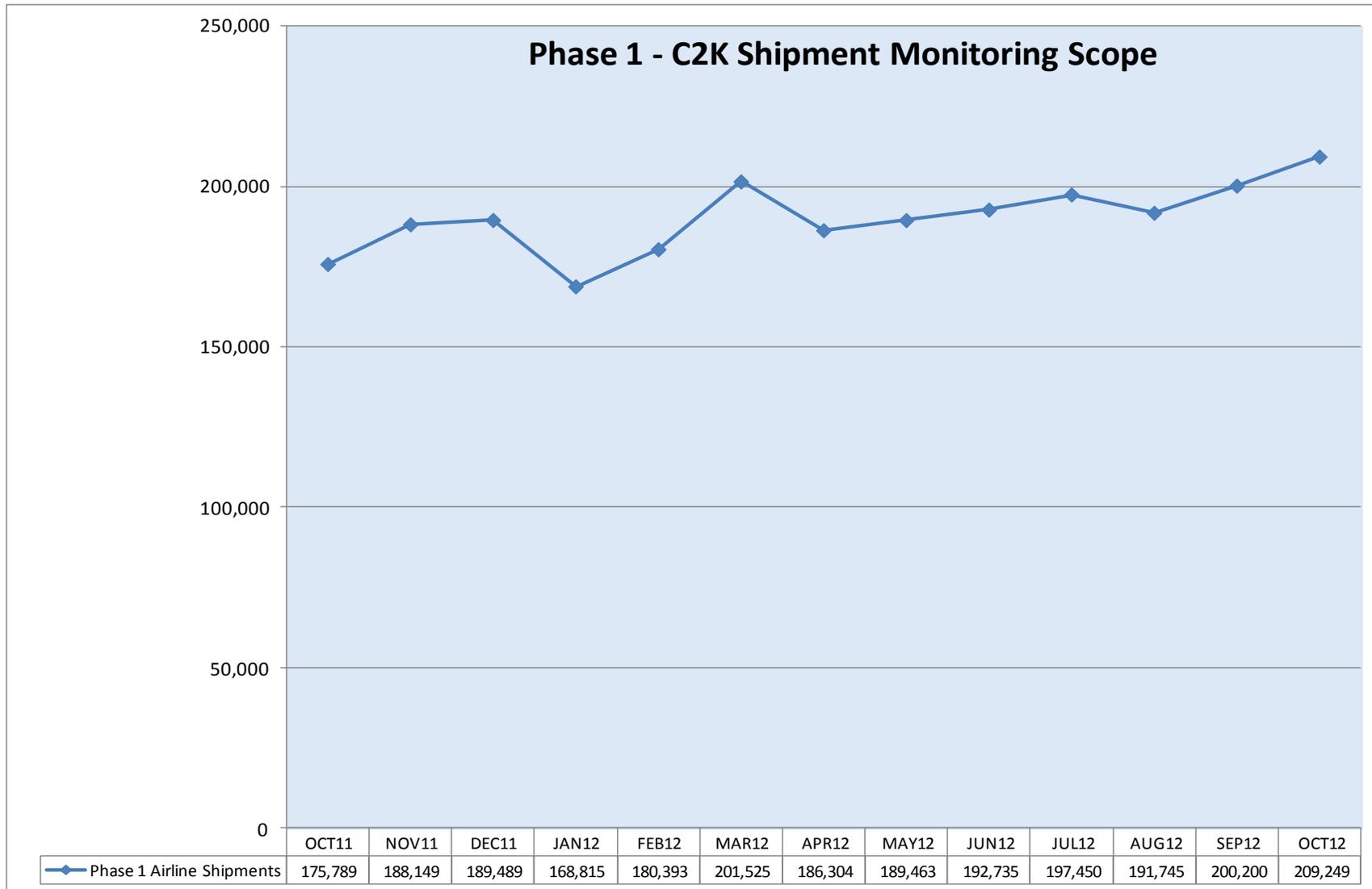
# Performance Data - Phase 1 Network Shipments



*Phase 1 covers the Airport to Airport movement of shipments.*

*Network Shipments are all shipments reported by C2K reporting Airlines (see P.2) from both C2K and Non C2K Forwarders.*

# Performance Data - Phase 1 C2K Shipments



*Phase 1 covers the Airport to Airport movement of shipments.*

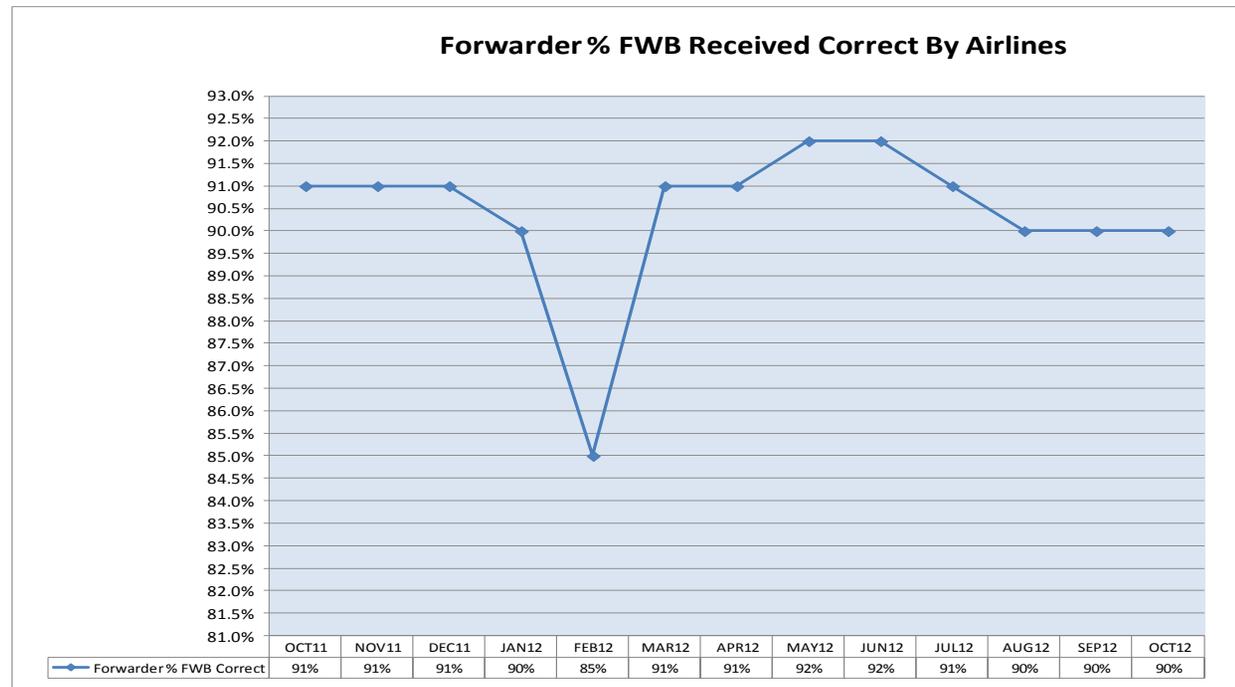
*C2K Shipments are from C2K reporting Forwarders (see P.6) carried by C2K reporting Airlines (see P.2) on agreed routes.*

# Performance Data - C2K Shipments FWB Received Correct

## FWB Received Correct

The figures in the table show the % of FWB messages that were received correctly by the Airline. This measurement focuses on 'joint' performance (Forwarder initiation and Airline receipt) for the timely receipt of the Electronic Master Air waybill and the quality and accuracy of agreed process control data.

REPORTING FORWARDER	% FWB correctly received by Airline
Agility Logistics	87%
Aramex	
Cargomind	94%
CEVA	
DHL Global Forwarding	93%
Geodis Wilson	79%
Kuehne + Nagel	94%
Panalpina	88%
Schenker	92%
SDV	94%
Yusen Logistics	84%
<b>Average</b>	<b>90%</b>



### Data Legend:

■ Currently in Implementation Stage

FWB performance was unchanged at 90%, one percentage point below October 2011.

# Performance Data - Network Shipments On-Time NFD

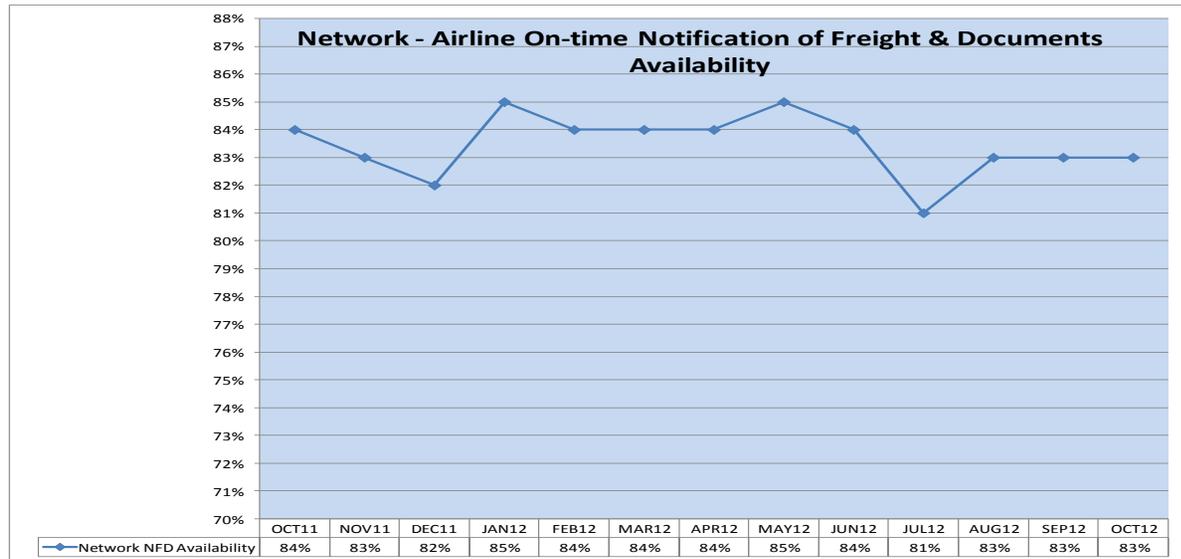
REPORTING AIRLINE	% on-time NFD Notification
American Airlines	64%
Air Canada	80%
Air France Cargo	74%
Alitalia	
British Airways World Cargo	78%
Cargolux	72%
Cathay Pacific Cargo	92%
Delta	73%
Etihad	
Iberia	
Korean Air	93%
KLM	82%
Lufthansa Cargo	88%
Martinair	
Swiss	88%
Qatar Airways	
SAS Cargo	78%
Singapore Airlines Cargo	93%
Turkish Airlines	
United Airlines	74%
<b>Average</b>	<b>83%</b>

## On-time Notification of Freight & Documents Availability

The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by Airlines to Forwarders.

### Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage



Network NFD performance was unchanged at 83%, 1% point below October last year.

# Performance Data - C2K Shipments On-Time NFD

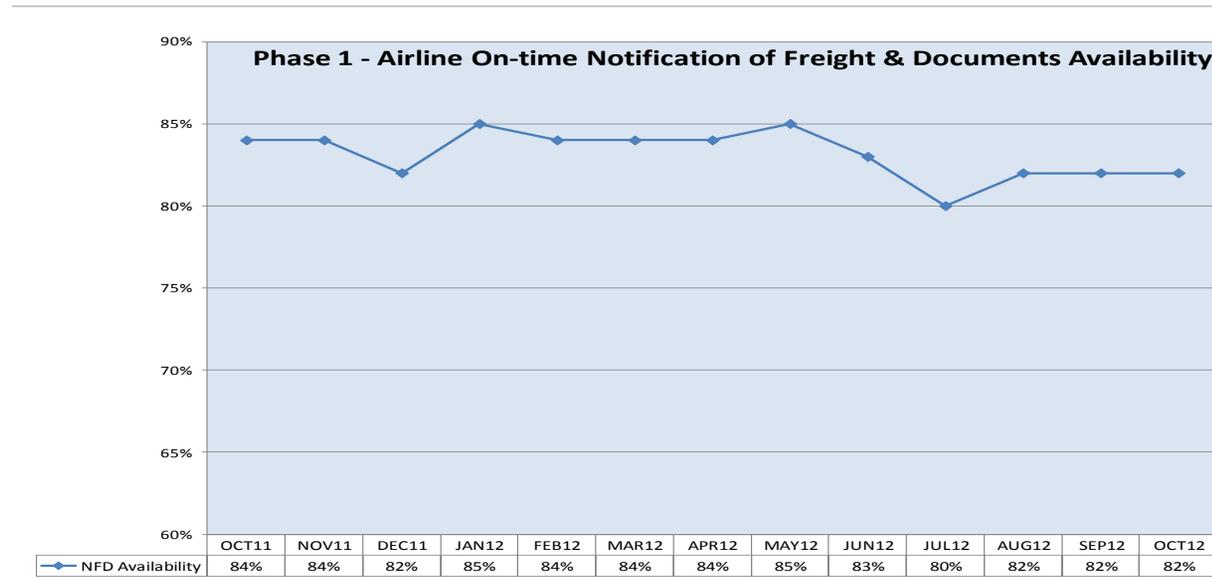
REPORTING AIRLINE	% on-time NFD Notification
American Airlines	67%
Air Canada	80%
Air France Cargo	75%
Alitalia	
British Airways World Cargo	80%
Cargolux	77%
Cathay Pacific Cargo	89%
Delta	76%
Etihad	
Iberia	
Korean Air	90%
KLM	81%
Lufthansa Cargo	88%
Martinair	75%
Swiss	91%
Qatar Airways	
SAS Cargo	83%
Singapore Airlines Cargo	93%
Turkish Airlines	
United Airlines	78%
<b>Average</b>	<b>82%</b>

## On-time Notification of Freight & Documents Availability

The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by C2K Airlines to C2K Forwarders.

### Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage



NFD performance for C2K shipments was unchanged again at 82% this month, 2% points below October 2011 levels.