

09 December 2011

### Perth Freight Christmas and New Year Operations

Please be advised of the following changes to the Perth Freight Terminal hours of operation over the Christmas and New Year holiday period:

#### Imports

The import warehouse will be closed on Christmas Day. The warehouse will operate on Boxing Day and New Year's Day between the hours of 0700 – 1500 and on all other days as normal.

If you require collection of an urgent shipment outside of these hours, you may call the Duty Supervisor directly on 08 9477 8005 and they will make arrangements to release the freight, subject to normal Australian Customs approval.

Qantas Freight will once again offer free storage on both Christmas Day (25 December) and New Year's Day (1 January) in addition to the normal 24 hour, complimentary storage period offered to customers. For example, if a shipment arrives on 23 December, the shipment will be stored free of charge on both 24 and 25 December with storage charges commencing from 26 December.

#### Exports

The export area will operate as normal during the Christmas Day, Boxing Day and New Year's Day public holidays.

#### Reservations/Sales

The Perth based Sales and Customer Support call centre will close at 1700hrs on 23 December, returning to normal operations on Wednesday 28 December.

Finally, on behalf of the team at the Perth Freight Terminal, please accept our best wishes for a safe and enjoyable festive season. We look forward to your support in the New Year.

Yours sincerely

A handwritten signature in black ink, appearing to read "Colin Harris".

Colin Harris  
Manager Freight Terminal Perth