

02 December 2011

### Brisbane Freight Terminal Christmas Holiday Operations

Please be advised of the following changes to the Brisbane Freight Terminal's hours of operation over the Christmas and New Year holiday period:

#### Imports

The import warehouse will be closed on Christmas and New Year's Day. The warehouse will operate on Boxing Day between the hours of 0700 – 1500 only.

If you require collection of an urgent shipment outside of these hours, please call the Duty Supervisor directly on 07 3860 8741 and they will make arrangements to release your shipment subject to normal Australian Customs approval.

Qantas Freight will once again offer free storage on both Christmas Day (25 December) and New Year's Day (1 January). This is in addition to the normal 24 hour, complimentary storage period offered to customers. For example, if a shipment arrives on 23 December, the shipment will be stored free of charge on both 24 and 25 December with storage charges commencing from 26 December.

#### Exports

The export area will operate as normal during the Christmas, Boxing and New Year's Day public holidays.

Should you require any additional information please contact the Duty Supervisor on 07 3860 8741.

On behalf of the team at the Brisbane Freight Terminal, I would like to wish you, your colleagues and families a safe and enjoyable festive season.

I look forward to your continued support in the New Year.

Yours sincerely

Iain Flockhart  
Manager Freight Terminal Brisbane