



Australian Government

Australian Quarantine and Inspection Service

Notice to Industry
18 April 2011

41/2011

Opening Hours for AQIS Cargo and Seaports Offices in Major Ports and Canberra during the Easter/ANZAC Day period for 2011

The purpose of this notice is to advise industry of AQIS Cargo operating hours for major ports during the Easter/ANZAC Day period, 22 April 2011 to 26 April 2011.

Overtime charges will apply as per the [Fees and Charges for Import Clearance \(Cargo\)](#) and [Seaports Program Charging Guidelines](#).

The operating hours for major AQIS locations are:

Seaports - Maritime National Coordination Centre

22 April to 26 April 2011 inclusive: Office Open 24/7 contact: **1300 004 605**.

Central East Region Sydney NSW – Crewe place

22 - 26 April 2011: Entry Management/Documentation Assessment closed
Urgent inspections are available on overtime fee for service rates if booked and confirmed prior to 21 April 2011.

26 April 2011: ECIR operating 7.00 am to 3.30 pm as normal.

For urgent issues during this period, please contact the Air Cargo Unit on Ph **02 8334 7570**.
For air freight fresh produce inspections, contact mobile **0407 028 896 or 0417 066 381**.
Redline containers contact mobile **0417 029 971** or 0407 269 971.
Seaports 24/7 contact number is **0408 179 487**.

Central East Region Newcastle NSW

22 - 26 April 2011: Office closed. Shipping officer on-call.
Urgent inspections are available on overtime fee for service rates if booked and confirmed prior to 21 April 2011. Overtime rates apply.

For urgent Cargo and Seaports issues during this period, please contact **0438 440 950**.

Central East Region Port Kembla NSW

22 - 26 April 2011: Office closed. Shipping officer on-call.

For urgent Cargo and Seaports issues during this period, please contact: **0409 049 665**.

South East Region Melbourne VIC

22 April 2011: Office Closed.

23 April 2011: Limited services available. Urgent inspections are available if booked and confirmed prior to 21 April 2011. Overtime rates apply.

24 April 2011: Office Closed

25 April 2011: Limited services available. Urgent inspections are available if booked and confirmed prior to 21 April 2011. Overtime rates apply.

26 April 2011: Limited services available. Urgent inspections are available if booked and confirmed prior to 21 April 2011. Overtime rates apply.

Inspection bookings phone **03 8318 6940**.

Document processing booking to be emailed to Vicimportdocs@aqis.gov.au or phone 03 8318 6923.

For urgent Cargo issues during this period, please contact mobile: **0434 664 820** (9.00 am -5.00 pm).

For urgent Seaports issues during this period, please contact mobile: **0417 682 985** (9.00 am -5.00 pm).

South East Region Geelong and Portland VIC

22-26 April 2011 inclusive: Office Closed

For urgent Seaports issues during the period, please contact **0418 970 028**.

South East Region Tasmania

22-25 April 2011: Office Closed

26 April 2011: Closed (subject to industry requests which must be arranged with the office prior to 21 April 2011)

For urgent issues during this period, please contact **03 6233 3352**.

For urgent Seaports issues during the period, please contact **0418 125 634**.

North East Region Brisbane QLD

22-26 April 2011 inclusive: Office Closed

Limited inspections are available if booked and confirmed prior to COB Thursday 21 April 2011. Overtime rates apply. For urgent issues during this period, please contact **07 3246 8755**. For urgent Seaports issues during the period, please contact **0400 919 001**.

North East Region Townsville QLD

22-26 April 2011 inclusive: Office Closed

Limited inspections are available if booked and confirmed prior to COB Thursday 21 April 2011. Overtime rates apply. For urgent issues during this period, please contact **0407 571 347**.

North East Region Mackay QLD

22 April to 26 April 2011 inclusive:
Office closed. For urgent issues during this period, please contact: **0427 861 911**.

North East Region Gladstone QLD

22 April to 26 April 2011 inclusive:
Office closed. For urgent issues during this period, please contact **07 4972 0461**.

North East Region Bundaberg QLD

22 April to 26 April 2011 inclusive:
Office closed. For urgent issues during this period, please contact **07 4152 2511**.

South West Region Perth WA

22 - 26 April 2011: Office closed, processing for urgent perishable cargo only, to be booked by COB 20 April 2011. Overtime rates apply

For urgent Cargo issues during this period, please contact **0411 724 510**. For urgent Seaports issues during this period, please contact **0413 156 958**.

South West Region Adelaide SA (including Entry Management NCC)

22 - 26 April 2011: Office closed, processing for urgent perishable cargo only, to be booked by COB 20 April 2011 Overtime rates apply

For urgent issues during this period, please contact **08 8201 6054**.

Northern Region Darwin NT

22 - 26 April 2011: Office closed. Limited inspections are available if booked and confirmed prior to COB Wednesday 20 April 2011. Overtime rates apply.

For urgent Cargo issues during this period, please contact **mobile: 0409 678 675**. For urgent Seaports issues during this period, please contact **mobile: 0408 678 675**.

Northern Region Cairns QLD

22 April to 26 April 2011 inclusive:

Office closed. For urgent issues during this period, please contact mobile: **0417 749 256**.

Northern Region Far North Queensland

22 - 26 April 2011: Office closed. Limited inspections are available if booked and confirmed prior to COB Wednesday 20 April 2011. Overtime rates apply.

For urgent issues during this period, please contact **mobile: 0417 749 256**.

ACT Regional Office

22 - 26 April 2011: Closed

For urgent issues during this period, please contact **mobile: 0417 406 132**.