

15 December 2010

Melbourne Freight Terminal Christmas/New Year Holiday Operations

Please be advised of the following changes to the Melbourne Freight Terminal hours of operation over the Christmas and New Year holiday period:

Imports

The import warehouse will operate between the hours of 0600 – 1330 on the Christmas Day, Boxing Day and New Year public holidays.

If you require collection of an urgent shipment outside of these hours, please call the Duty Supervisor directly on 03 8336 5234 and they will make arrangements to release the freight, subject to normal Australian Customs approval.

Qantas Freight will once again offer free storage on both Christmas Day (25 December) and New Year's Day (1 January) in addition to the normal 24 hour, complimentary storage period offered to customers.

For example, if a shipment arrives on 23 December, the shipment will be stored free of charge on both 24 and 25 December with storage charges commencing from 26 December.

Exports

Loose export acceptance will operate between the hours of 0830 – 1200 and ULD export acceptance from 0830 – 1330 on Christmas Day, Boxing Day and New Years' Day holidays respectively.

If you have any enquiries, please contact the Duty Supervisor on 03 8336 5234.

Finally, on behalf of the team at the Melbourne Freight Terminal, please accept our best wishes for a safe and enjoyable festive season. We look forward to your continued support in the New Year.

Yours sincerely

Greg Spiker
Manager Freight Terminal Melbourne