

26 November 2009

**Changes to Livestock Shipments Transiting through Frankfurt**

Please be aware of the following changes relating to livestock 'AVI' shipments transiting through Frankfurt Germany (FRA).

Effective 01 December 2009, AVI shipments will no longer be accepted for transit. Instead all shipments must be consigned to either of the following local IATA licensed brokers who will arrange on-carriage beyond Frankfurt.

**Messrs Pet Air**

Building 458, Tor 26  
D-60549 Frankfurt/Main Airport  
T: +49 69 694750  
  
F: +49 69 694607  
E: info@petair.de

**Messrs Gradlyn Kennels  
(Gk Airfreight Services)**

Building 458 Tor 26  
D-60549 Frankfurt/Main Airport  
T: +49 69 690 57271 or  
+49 69 69712540  
F: +49 69 697125425  
E: qf@gkair.de

As a result of the change, pet exporters in Australia or New Zealand will be required to have confirmed on-carriage arrangements with their choice of the above companies prior to placing a booking with Qantas for uplift.

There is no impact to current arrangements for AVI destination Frankfurt.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Steve Woodlands".

Steve Woodlands  
Head of Operations Development