

My Freight Career

Customs Broker License Course

Due to our highly successful Freight Forwarding traineeship program, and as the largest supplier of new entrants to the International Logistics industry, many of our loyal clients have requested we offer the same quality training outcomes for their Brokerage needs.

Throughout the past 18 months we have engaged industry experts in the fields of Classification, Valuation, Quarantine, GST and Border Clearance functions to write materials to suit. The result of this considerable investment is a comprehensive set of training and assessment materials that will not only allow the student to gain the knowledge needed to be competent in their studies, but also competent in their daily job performance.

Our model of combining technical training with on-the-job support and experience, which has been proven successful over the last 10 years, is the same platform we will use for the Customs Broker training course.

My Freight Career is now pleased to announce that we are currently seeking enrolments for our Customs Broker Course.

- The course commencement date will be February 2010

Once this enrollment number information is processed, we will confirm the course commencement date and program timetable.

On the following pages is a list of Frequently Asked Questions that we have been receiving from industry stakeholders once they learnt of our upcoming course.

Enrollment closure date is Wednesday 31st December 2009.

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FAQ's

Is the Course recognised? Yes. Australian Customs Notice ACN 2006/12 advised that the course was approved as a course of study for a broker's licence, and that My Freight Career Pty Ltd was both qualified and approved to deliver the course.

What is the duration of the course? We anticipate that students will complete the course in 24 months. However, as it is a Competency based course, some students may be able to complete it earlier if they can demonstrate Competency in a subject(s) at a faster rate.

What is the method of training? Training will be a blended approach with;

- face to face classroom technical training
- ICS data entries using industry compliant software
- access to the Australian Customs website for lodging "Entries" experience
- workplace support via a My Freight Career Certificate IV Workplace Trainer and Assessor

How can the student access ICS and the Customs website in a classroom? My Freight Career will supply computer access to each student.

Does this mean the course is an on-line course? No. Each student will need to access learners guides and assessment tasks for each Unit of Competency (subject) and complete them as part of the learning strategy. Access to ICS and the Customs website is to be able to practice what is being taught.

What are the class sizes? We are limiting the number of students to 15. This ensures a higher level of learning outcomes and more personalized interaction between trainer and students.

How frequent are the classes? Classes will be twice weekly, each session of three hours duration. The number of classes (blocks) required for each subject will vary depending on the level of technical training required.

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How much support will the student receive? As well as having access to a trainer during office hours, a trainer will do follow up visits to the students' workplace to ensure the technical skills being developed in a classroom environment are being practically applied in the workplace. This will ensure true "competency".

Where will the training be conducted? At our Coward Street, Mascot facility. This is a brand new purpose built classroom for the Customs Broker course. Throughout 2010 we will roll out the program to other states based on demand.

Are there any student prerequisites? Ideally, students should be working in a customs related role or department and have 12 months experience in that role.

What recognition does a student get when completing the course of study? There are two main options for students to complete their studies. Either;

- 1- By successfully completing the minimum number of Units of Competency required (11), whereby students will receive a Statement of Attainment, or
- 2- By successfully completing additional industry related Units of Competency, whereby students will attain a Qualification. These additional units can be studied concurrently and will not affect the duration of the course completion.

Is there a benefit to employers for their employees completing the Qualification? Yes, both in financial support, and broader employability and skills knowledge. For those eligible employees, the employer may be eligible for Federal Government funding up to \$4000 plus GST. The additional units of competency allow students to gain a holistic approach to the international logistics industry incorporating brokerage knowledge and forwarding knowledge – important factors in customer satisfaction, employee retention and career path planning.

What if students have already started the course with another training provider? Can they enroll with My Freight Career for the remaining subjects? Yes. My Freight Career will recognise any completed subjects provided by another Registered Training Organisation. Students will need to supply us with a Statement of Attainment from the training provider.

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What is the cost? Listed below is the cost for each Unit of Competency. Each unit must be paid in full prior to commencement.

Unit of Competency Code	Unit of Competency Title	Cost (\$) plus GST
TLIA907E	Complete and check import/export documentation	160.00
TLIA4807C	Carry out border clearance functions	320.00
TLIA4907C	Implement specialist permit requirements as part of customs broking activities	320.00
TLIA5107C	Carry out quarantine procedures	405.00
TLIA5307C	Carry out customs valuation	815.00
TLIA5007C	Implement GST regulations as part of customs broking activities	815.00
TLIA5207C	Carry out customs clearance practices	815.00
TLIA5407C	Classify commodities for the import and export of goods through customs	815.00
TLIA5507C	Classify complex commodities for the import and export of goods through customs	815.00
TLIA5607C	Carry out complex valuation	815.00
TLIA5707C	Analyse, advise and carry out integrated border clearance transactions	405.00

Will students be offered Recognition of Prior Learning (RPL)? Yes, on a case by case basis. RPL assesses the skills and knowledge of a student no matter how when or where the learning occurred. If a student is assessed as “competent” in a subject(s), there is no need for the student to complete further studies in that applicable subject(s).

For further information regarding the RPL process and costs, please contact our office to arrange an RPL application form.

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Will students still need to undertake any external courses or participate in further study at additional expense before sitting the National Exam, which is the current practice? No.

Students will be robustly assessed at the completion of each Unit of Competency. The assessment process is a critical and significant component of the training program. If a successful assessment is achieved and the student deemed “competent” at the completion of each unit of competency, then they have the required skills to meet the national standard. My Freight Career has always applied this philosophy diligently, and this is the same philosophy that will be applied to students participating in our Customs Broker course of study.

We believe that the materials, student support, coupled with our training and assessing model will enable realistic feedback to students as to their reaching “competency” and being ready to sit the National Exam.

Please let me know if you have any additional questions as I would be happy to discuss them with you.

In the meantime, I look forward to your response and launching this exciting new Customs Broker training alternative.

Yours truly,

Simon Parsons
Director

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