



ABN 27 118 413 344

Trading as:

Quay Shipping Pty Ltd

Tel: 1300 723 150

[Quaycustomers@quay-shipping.com.au](mailto:Quaycustomers@quay-shipping.com.au)

## ELECTRONIC DELIVERY ORDERS

Quay Shipping Pty Ltd is pleased to advise effective from vessel Hanjin Belewan v0006E eta Brisbane 30/06/08 we will be moving to electronic pin release delivery orders.

Melbourne and Sydney port will go live from vessel Ocean Arrow 0803E eta 09/07/2008 (Melbourne) 11/07/2008 (Sydney).

Quay Shipping working with cargowise EDI Enterprise can provide full integrated electronic release of EIDO when payments are made using the 1 stop compay system, subject to the documentary requirements of the bill of lading.

Many of you will be familiar with EDI and compay and are likely trading between each other in this format.

To expedite the full integration of electronic services can you please email you compay client number to [quaycustomers@quay-shipping.com](mailto:quaycustomers@quay-shipping.com) for registration in our software system.

Every delivery order will be issued a unique pin code. The pin code will need to be quoted in the VBS or at the terminal gate to have a container released.

Terminals will no longer accept manual paper delivery orders from our go live vessels.

## **RELEASE PROCEDURES**

Please note the following Bill of Lading documentary procedures are applicable:

Original bill of lading: 1 correctly endorsed original ocean bill of lading to be lodged at Quay shipping counter (Melbourne, Sydney or Brisbane) prior to release of the EIDO.

Seaybill: Please make payment via compay system

Telex release: please make payment via compay system.

## **DIRECT CONSIGNEE BILL OF LADING**

Customs brokers may register their details in our Software system by emailing a copy of a current “authority to act” which will also result in the customs broker receiving a copy of the arrival notice.

## **ALTERNATIVE PAYMENTS**

TT: Payments can also be made however delays in release of EIDO maybe due to delay in payment authorisation as payments are not recorded immediately into our operating system.

CHEQUES: Cheque payments made by couriers can be accepted and a EIDO emailed to the registered party in our software system. Alternatively a physical hard copy pin code delivery maybe printed, while the courier waits.

All business is conducted pursuant to Quay Shipping trading terms and conditions which may exclude or limit liability in certain circumstances. Quay Shipping will not accept liability for delays, error's or incorrect release of documentation. Visit our website [www.quay-shipping.com](http://www.quay-shipping.com) to read our standard trading terms and conditions.

